

Improved Payment Arrangements (IPA) for Home Care - Key Changes



Claims and payments will change under the IPA reform for Home Care Package providers.



Claim an invoice amount for each care recipient

From September 2021, claim the cost of services delivered by submitting an aggregated invoice amount for each care recipient in each claim period. Continue managing care events for the month as part of the claim (e.g. leave etc).



Home Care Account

Any **Commonwealth** unspent subsidy will accrue in a Home Care Account for each care recipient from 1 September 2021. Home Care Accounts will be managed within the Services Australia payment system.



Report Commonwealth Unspent Amounts

Providers must report unspent amounts for each care recipient prior to 31 December 2021. If opted-in there is no ongoing requirement to report. If NOT opted-in reporting is mandatory on an ongoing basis.



Opt In to return Commonwealth unspent amounts

Opt In to return any **Commonwealth** unspent amount currently held for care recipients. Providers can Opt In for some, all or none of their care recipients up until 28 February 2022.



70 Days for changes after departure

There's a 70 day time limit on retrospective changes when a care recipient departs. This applies to events and in reconciling outstanding amounts for care recipients that depart on or after 1 September 2021 (old rules apply if departing before this date).

Changes take effect from the September 2021 home care claim.

