

Delete a vaccination from the AIR

Need to delete a vaccination from the AIR?

A vaccination can only be deleted from an individual's AIR record by AIR staff. Deleting a vaccination in your software **does not** remove it from an individual's AIR immunisation history.

What to do if you want to completely remove an incorrectly reported vaccination.

Vaccination was reported to the AIR using software

- Contact AIR to remove it from the individual's record as soon as possible.
- Delete the vaccination from your software.
- Submit the correct vaccination details using your software or the AIR site.



Vaccination was reported to the AIR using the AIR site via HPOS*

- Contact AIR to remove it from the individual's record as soon as possible.
- Submit the correct vaccination details using the AIR site or software.

*Health Professional Online Services



Vaccination was reported to the AIR using an AIR form

- Contact AIR to remove it from the individual's record as soon as possible.
- Complete a new AIR form and submit the correct vaccination details using [HPOS Form Upload](#).



Note: To update the encounter (and not delete it) e.g. change the vaccine brand, follow the steps in [Update vaccination data already submitted to the AIR site](#).

An encounter can only be updated by the vaccination provider who originally submitted it and if a provider payment has not yet been paid.

Information required to request removal of a vaccination from an individual's record:

- Medicare/Individual Healthcare Identifier (IHI) card number, and/or
- individual's name and date of birth
- date of vaccination
- date of lodgement of vaccination
- vaccine brand reported.

Contact us:

Telephone: 1800 653 809
Monday to Friday 8am to 5pm local time.

Email: Use [HPOS Messages](#) to send us a secure email (may take several days to action).

