

Benefits to using HPOS

Health Professional Online Services (HPOS) is a simple and secure way for health professionals and their administrators to do business with Services Australia online.

Managing provider or organisation details:

- add and update mailing address and personal address
- add and update contact details
- add and update banking details
- administer delegates
- view provider details
- apply for initial provider numbers/prescriber numbers
- apply for additional provider numbers
- access account history
- access Track and Scale information
- amend your Organisation Record in the Organisation Register.

Check patient details:

- confirm Medicare card details
- confirm concessional entitlement
- view patient care plan history.

Communicate with Services Australia:

- send and receive correspondence
- view statements and subscriptions
- upload and submit documents and selected forms
- manage notifications for new messages received in HPOS.

Access Programs:

- Australian Immunisation Register (AIR)
- Authorised recipients
- Department of Veterans' Affairs (DVA)
- Health Identifiers
- Incentive Programs
- MyMedicare
- PBS Authorities
- PBS Stationary Online Ordering
- PBS Closing The Gap.

Access useful MBS* and PBS* functions:

- MBS items online checker
- MBS partial payment calculator
- MBS Online
- PBS Schedule.

Access Reports:

- Medicare Bulk Bill reports
- Medicare Patient Claim Webclaim reports
- DVA Webclaim reports
- DVA Patient Treatment reports
- Prescription shopping Patient Summary reports.

* MBS (Medicare Benefits Schedule) * PBS (Pharmaceutical Benefits Scheme)

To find out more visit www.servicesaustralia.gov.au/HPOS



Australian Government



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