How to submit Multiple Patient Verification Requests

Using multiple patient verification requests, you can:

- search and confirm multiple patient details in a single request
- search and confirm up to a maximum of 50 patients in a request upload.

You'll get the results in your HPOS inbox within 24 hours. You can only submit one request per day.



Log on to HPOS using your PRODA account and select **Menu**.



Select multiple details request.



Download and complete the **multiple details request template file**. We recommend you save this file to your computer.



Select browse and find your saved file.



Select the **declaration check box** to declare the search is for claiming purposes only.



Select **upload** to upload the file.





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