

Search for and view payments for MyMedicare Incentives as a Provider



You can review the details of an Incentive payment in Health Professional Online Services (HPOS).

You don't need to call Medicare to access this information - you can access it in HPOS when it suits you.

Accessing the Search Payment History tile

- Login to your **individual Provider Digital Access (PRODA)** account.
- Under **My linked services**, select **Go to service** on the Health Professional Online Services tile.
- Select your **Medicare provider number (MPN) and location**.
- Select **Continue**.
- The HPOS home page will display.
- Select on **My programs, MyMedicare, Search Payment History**.
- Select your **MPN and location** from the drop-down list.
- Select the **Incentive** from the **Incentive type** drop-down list.
- Enter the **Payment ID** or leave this blank to see all payments.
- Additional search fields are available via the **Advanced Search** drop-down.
- Select the **Search** button. High level information about payments will display.
- Select **View details** on the relevant row in the search results to display the payment details.

Search for payments

Home > My programs > MyMedicare > Search payment history

Search payment history

Medicare provider number (required)

1111111 - 1 TEST ST, MELBOURNE, 3000

Incentive type: General Practice in Aged Care

Payment ID:

Search

Advanced Search

Search results

5 payments found for Provider 1111111.

Payment ID	Incentive type	Assessment period	Payment type	Payment status	Sent date	Amount
2000000789	General Practice in Aged Care	01/04/2024 - 30/06/2024	Regular payment	Paid	31/07/2024	\$112.50
2000000000	General Practice in Aged Care	01/01/2024 - 31/03/2024	Regular payment	Paid	16/04/2024	\$112.50

View payment details

Home > My programs > MyMedicare > Search payment history > Payment Details

Payment Details – Regular payment

General Practice in Aged Care Incentive: 1 April 2024 to 30 June 2024 **Payment ID: 2000000789**

\$112.50 Paid
Sent on 31/07/2024

Recipient	Bank account details
Provider 1111111 - JOHN CITIZEN Organisation site 111111111 - Organisation site 29 TEST ST MELBOURNE VIC 3000	Account name PROVIDER BANK BSB number 000000 Account number 0000000

Calculation details	Rural loading
Regular payment: \$112.50	Modified Monash category: 6
	Rural loading %: 50%
	Total rural loading amount: \$37.50

Amount per patient

Patient:

SANDY KNIGHTS
1234567891 **\$75.00**

Accessing additional details about your Incentive payment

Using the **Action** drop-down list in the top-right corner of the **Payment Details** screen, you can select:

- **Download payment advice (PDF)** to save a copy of the Payment advice letter.
- **View assessment details** to access the eligibility assessment used to calculate the amount paid for each patient.
 - The **Provider incentive assessment** screen will display.
 - From the **Provider requirements** tab you can see if the provider has met their eligibility requirements.
 - From the **Eligible patients** and **Not Eligible patients** tabs you can select on individual patients to see the individual service items delivered, and which were eligible or not.