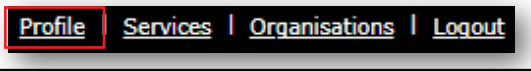
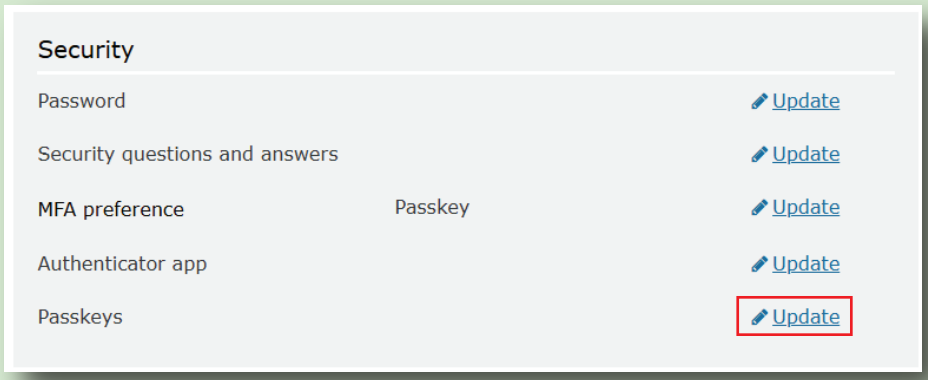
Register a passkey for PROVIDER DIGITAL ACCESS (PRODA)

Step 1: Open the PRODA webpage and log into your PRODA account with your username and password.

Step 2: Select the Profile link from the top of the page.

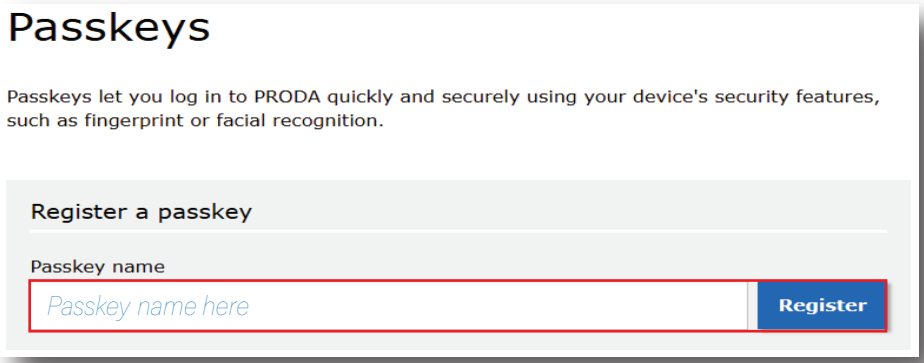


Step 3: Select the Update link next to Passkeys in the Security section.



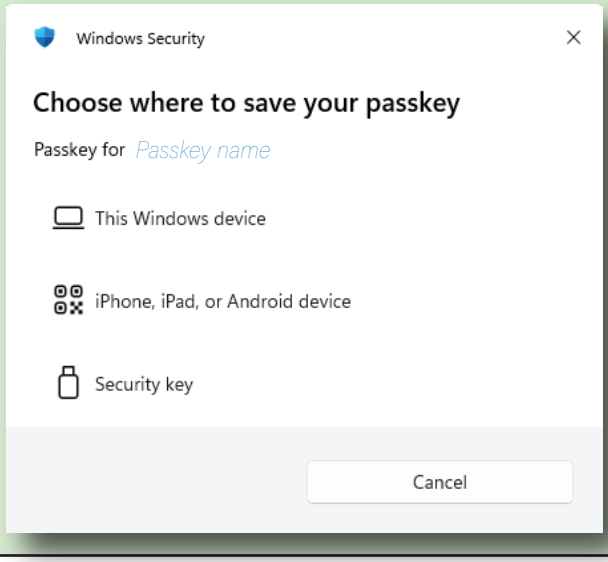
- Digital ID users don't need a passkey.
- You can have up to 3 passkeys in your PRODA account.
- Passkeys should only be created on a trusted device.
  A trusted device is a device you own and don't share with anyone.

Step 4: Choose a passkey name and select Register.



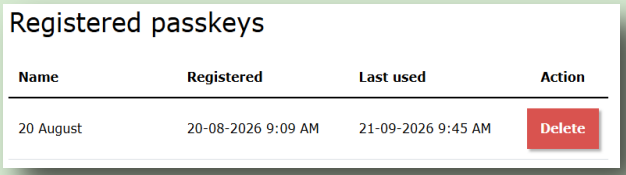
- Your passkey name is limited to 30 characters.
- Your passkey is unique and not case sensitive.
- Emojis are not supported.

Step 5: Choose where to save your passkey.



- If using an **iPhone, iPad or Android device** scan the QR Code and follow the prompts.
- If using **This windows device** follow the prompts using PIN or face recognition.
- If using **Security key** follow the prompts once inserted into your device.

Step 6: Your passkey is registered.



For more information and to register, go to PRODA on the Services Australia website.

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Services Australia
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