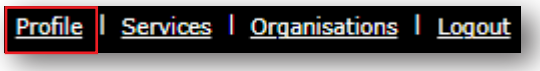
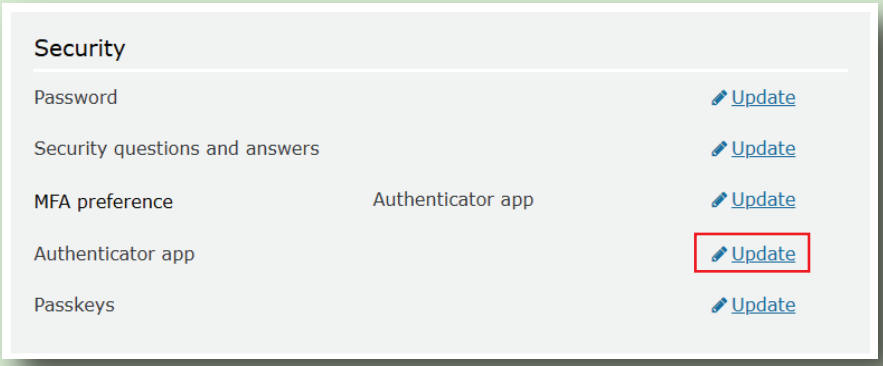
Register an Authenticator app for Provider Digital Access (PRODA)

Step 1: Open the PRODA webpage and log into your PRODA account with your username and password.

Step 2: Select the Profile link from the top of the page.

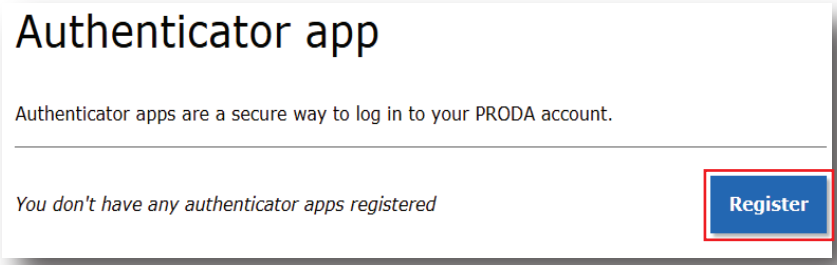


Step 3: Select the Update link next to the Authenticator app in the Security section.



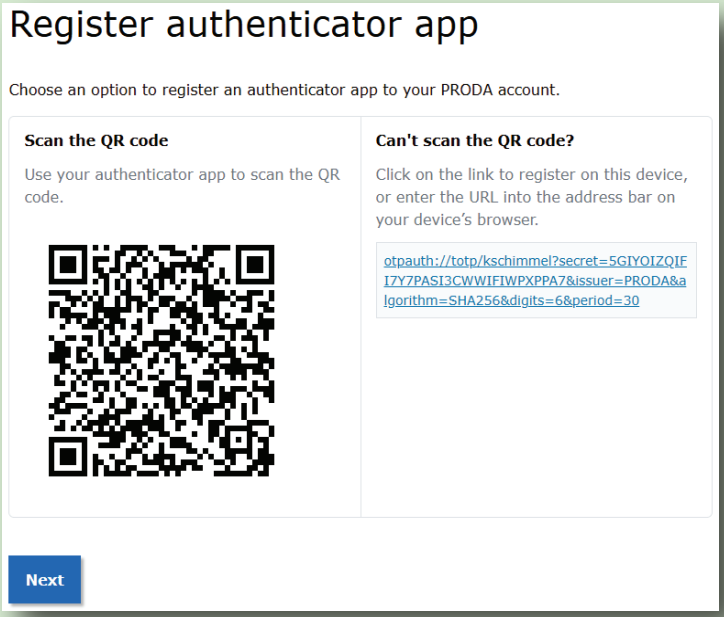
- Digital ID users don't need an authenticator app.
- You can only have one authenticator at a time.
- Don't tell anyone the code in your app.

Step 4: Select Register under Authenticator app.

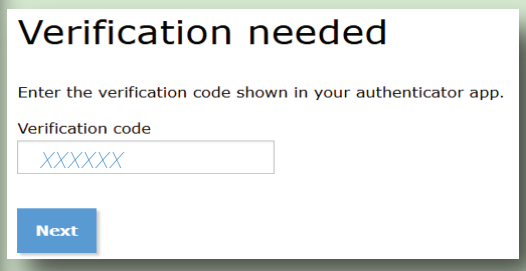


- A specific authenticator app cannot be suggested.
- Eligible apps will depend on the operating system, device and app compatibility.
- Microsoft Authenticator does not meet security requirements.

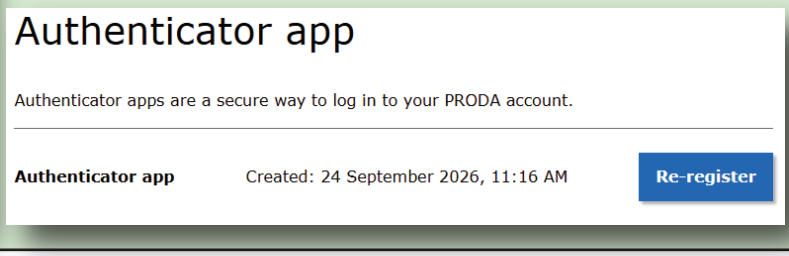
Step 5: Scan the QR code or copy the URL.



Step 6: Enter the verification code as shown in your Authenticator app.



Step 7: Authenticator app appears in list.



For more information and to register, go to PRODA on the Services Australia website.

Australian Government
Services Australia
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